



Who we are

Harding House is a specialist care home, without nursing, in Wandsworth, south-west London. We provide 24-hour support to 10 deaf men and women over the age of 18. The people we support have a range of diverse and sometimes complex needs, including learning and physical disabilities, mental ill-health and low emotional confidence.

We support people to develop the knowledge and skills they need to be as independent as possible, while acknowledging that some people need more help than others to achieve this. We encourage the people we support to focus on their personal health and wellbeing, and explore social and recreational interests so they can lead happy and fulfilling lives.

In our care planning and review processes we use a range of person-centred communication techniques and encourage positive risk-taking. This means we can make sure everyone is fully involved in their own support. We also look for ways to understand people through their behaviour – and find ways to support them to express themselves so that their needs are met.

What we can offer – how we can support you

We can give you a safe and comfortable place to live. Our home has a variety of accommodation available:

- three bedrooms, each with washbasin and shared access to a walk-in shower room
- two independent flats that each has a kitchen, bedroom/living area and bathroom
- shared flat for two people with separate bedrooms, shared bathroom and kitchen
- shared flat for three people with separate bedrooms, shared kitchen/diner, lounge, bathroom and separate toilet.

All rooms/flats have the use of a main lounge, kitchen/diner and laundry room. We also share our house with a cat and some fish that everyone enjoys taking care of. The garden at the back of the house has recently been developed with a local community organisation. It is a lovely place to enjoy being outdoors, with raised planters, herbs, a vegetable patch, a pond, a summer house and a barbecue area.

Our staff, who will support you on a one-to-one basis, are trained to meet your individual needs.

We can support you with all aspects of your daily life – from making healthy lifestyle choices and managing your medicines, to cooking, budgeting, learning new skills and getting involved in the local community.

We will also communicate with you in the way you prefer – and support you to create a person-centred plan. This describes what is important to you, how you want your life to be and what help you need to make this happen.

The people who live at Harding House – along with people from one of our other services nearby – are involved in running a Deaf Club, which you can be a part of too, if you wish. The club is open to deaf people from the local community, and activities include outings, workshops or watching movies – whatever the members of the club choose to do.

What's important to us

- providing a person-centred service that focuses on what the people we support want and like
- involving the people we support in every decision about their lives, home and community
- doing our best to help the people we support achieve their individual goals
- nurturing and celebrating people's differences
- using what we learn to change what we do and how we do it
- communicating with the people we support in lots of different ways, such as British Sign Language (BSL), pictures and life stories.

What people say about us

“Our family needed some professional assistance in finding a suitable residential placement for my grandson. I have found Action on Hearing Loss to be very understanding and attentive to his individual needs. They have provided a well thought-out caring provision that matches his requirements well.”

- Grandparent of a person we support

Where we are

Harding House is located at Wandsworth Common, south-west London. We are a short walk from the high street, with its wide range of shops, cafes, restaurants and pubs. We also have excellent transport links by bus, and Clapham Junction station is just a 15-minute walk away, with connections to central London and national rail services.

Contact us

Please contact our Referrals Co-ordinator if you want:

- more information about the service
- to make a referral
- to arrange a visit
- to have a chat about how we can support you.

  0333 240 5659

 referrals@hearingloss.org.uk

 actiononhearingloss.org.uk/careandsupport

Address: Harding House, 70 Northside, Wandsworth Common, London SW18 2QX

