

Easy read



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# Communication tips

## for speaking to someone with hearing loss



Developed in partnership  
by Action on Hearing Loss  
and CHANGE

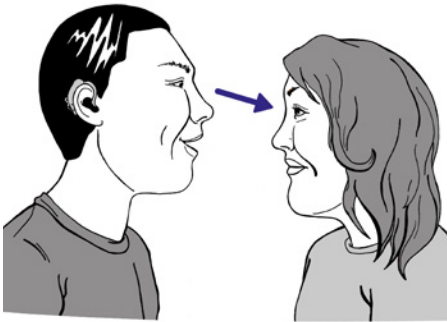




Even if someone's wearing a hearing aid, ask if they need to lipread you.



Find a place to talk that has good lighting, away from noise and distractions.



Make sure the person is looking at you before you start speaking.



Turn your face towards them so they can easily see your lip movements.



Make sure what you're saying is being understood.



Speak clearly but not too slowly. Speak normally and use facial expressions and gestures.



Get to the point and use simple language.

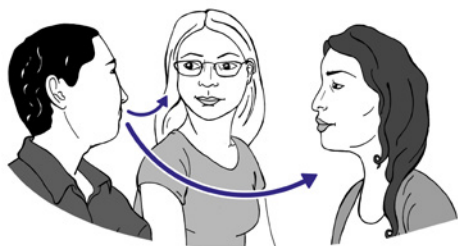


If the person doesn't understand what you've said, try saying it in a different way.





Don't shout. It is uncomfortable for someone who uses hearing aids.



If you're talking to one person with hearing loss and one without, focus on both of them.

## Action on Hearing Loss Information Line

Telephone **0808 808 0123**

Textphone **0808 808 9000**

SMS text **0780 000 0360**

Email **[information@hearingloss.org.uk](mailto:information@hearingloss.org.uk)**



**Action on Hearing Loss is the trading name of  
The Royal National Institute for Deaf People.**

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